



### Privacy Policy

Any information we collect in relation to you is kept strictly secured. We do not provide your personal details to anyone, unless forced to do so under law. We use your personal information to keep a record of your orders, marketing information and provide you with any product updates that may affect your purchase.

From time to time, A.P.S. Rewinds & Sales runs e-mail marketing campaigns for pump specials. We may use the e-mail address provided to send promotional e-mails. Should you not wish to receive these promotional e-mails you may opt out by updating the preferences at the bottom of each e-mail. However, we may retain your e-mail address in the event there is a product update affecting your purchase.

Our website uses cookies to allow you to create and maintain a shopping cart on our website. We do not store cookies on your computer. Cookies also allow us to give you a more personalised shopping experience by displaying products that interest you throughout our product pages, thus providing you with a more friendly, interesting and enjoyable shopping experience. Whenever you use our website, or any other website, the computer on which the web pages are stored (the Web server) needs to know the network address of your computer so that it can send the requested web pages to your Internet browser. The unique network address of your computer is called its "IP address," and is sent automatically each time you access any Internet site.

We may keep a record of the IP addresses from which users access our site except where you have specifically provided us with information about yourself, in which case we also record your IP address for security purposes. ?? An example of this would be when proceeding to a checkout to finalise an order you may wish to make. After completing the form provided, your IP address will be stored along with a transaction number that allows us to track your order.

A.P.S. Rewinds & Sales and third-party vendors, including Google, use first-party cookies (such as the Google Analytics cookie) and third-party cookies (such as the DoubleClick cookie) together to inform, optimize, and serve ads based on visits to this website.

### Shipping Policy

Your order will be despatched on the same day if the product is in stock in our Belmont warehouse. If the product is not in stock a sales representative will advise by e-mail on estimated delivery time.

Delivery charges will be based on the delivery location, weight and dimensions of the product. Delivery charges will be advised during checkout on our online shop.

As we use a number of different shipping agents, delivery lead times may vary. Tracking numbers (wherever available) will be sent to the valid e-mail address provided at the time order.

We cannot guarantee exact delivery times. From time to time some delays may occur from our carriers, over which we have no control. In these sorts of circumstances, A.P.S. Rewinds & Sales will not be liable for any delays, expenses or damages incurred.



Customers must ensure that they enter the correct delivery address details at the time of ordering. Should you enter the wrong address, we are not obliged to re-send the order to the correct address at our expense.

### **Refund Policy**

A.P.S. Rewinds & Sales will only refund payments if the order has not been despatched or if any incorrect product was sent out.

If an incorrect product was ordered or the customer simply changed their mind, A.P.S. Rewinds & Sales will not be liable and no refund will be made. In the event we agree to a refund, a restocking fee of 20% will be charged as long as the product is unused and in saleable condition. All shipping costs will be paid by the customer.

### **General Terms & Conditions**

We are not responsible if information on this site is inaccurate, incomplete or non-current. The material on this site is provided for general information only and should not be relied upon or used as the sole basis for making decisions without specialist consultation. Any reliance on the material on this site is at your own risk.

This site may contain certain historical information. Historical information, is not necessarily current and is provided for your reference only.

We reserve the right to modify the contents of this site at any time, but we have no obligation to update any information on our site. You agree that it is your responsibility to monitor changes to our site.

Prices are subject to change without notice. We reserve the right to amend our prices at any time without notice. We shall therefore not be liable to you or any third-party for any price changes or discontinuation of products.